

## Citizen Charter

### The Premier Bank PLC.

#### Focal Person & Alternative Focal Person

Focal Person	Alternative Focal Person
<p><b>Md. Naquibul Islam</b> SEVP &amp; Head of Operations Division Email: <a href="mailto:naquib.islam@premierbankltd.com">naquib.islam@premierbankltd.com</a> Phone: 02-222274844-8, Ext-231 (working hour)</p>	<p><b>Mr. Md. Kaiser Alam Mozumder</b> SVP &amp; Head of HR Operations, HRD Email: <a href="mailto:kaiser@premierbankltd.com">kaiser@premierbankltd.com</a> Phone: 02-222274844-8, Ext-804 (working hour)</p>